

Health Department Delivers for Some CHWs but Disappoints Others

By Dimakatso Mbokane

Release date: 14 December 2020

On 2 December 2020, community healthcare workers (CHW) at the Bronkhorstspuit Hospital finally received their appointment letters from the Department of Health.

It took six months for the CHWs to get the appointment letters, but at the time they had already started receiving their permanent worker's salary.

The hospital's Human Resource (HR) department was not well organised or punctual as they arrived around 12:00 midday while the CHWs waited for four hours, from 08:00 in the morning for their arrival.

But not all the CHWs got appointment letters. Other CHWs' letters had typing errors. HR promised to come back to them on 11 of December 2020 when they said they will get their proper appointment letters.

HR also told other CHWs who had been waiting to receive their appointment letters that they were not on the system, so they did not have letters for them. The question is, how come the Department doesn't have them on their system when they are being paid every month by the Department?

This article was submitted on 2 December 2020. You may republish this article, so long as you credit the authors and Karibu! Online (www.Karibu.org.za), and do not change the text. Please include a link back to the original article.